

## WARRANTY

Every WHISPAIR rangehood comes with a **5-Year** parts and labour warranty. This warranty is conditional upon the appliance being used only for personal, domestic and household purposes and installed and operated in accordance with WHISPAIR instructions.

The consumer is responsible for any charges associated with removal of the faulty unit and installation of the new unit.

The customer may also be responsible for any freight charges incurred in this change over process.

The installation of WHISPAIR rangehoods must comply with the information in the guide. Installation of the rangehood must be in a covered area, to avoid direct weathering. Failure to follow the guidelines will result in loss of warranty.

We recommend our customers use an authorised WHISPAIR installer.

Any imperfections in the finishes or in the natural materials used should not be considered as faults but a typical characteristic of these crafted products.

Should you ever need to make a warranty related enquiry about your WHISPAIR product, in Australia simply call Haus Group Australia on +61 (0) 3 8593 9600 to speak with our friendly customer service team consultants. We suggest you have the following information close at hand to make the process as easy as possible:

1. Model number of your complete rangehood and motor unit
2. A copy of your WHISPAIR proforma invoice
3. Address details of where the appliance has been installed

Any associated or ancillary costs to be incurred by you as a result of replacement or repair of your WHISPAIR rangehood under this guarantee shall, in all cases, be previously approved by Haus Group Australia Pty Ltd.

Please note: The benefits provided under this warranty are additional to other rights and remedies available to the customer under the Australian Customer Law.

## YOUR STATUTORY RIGHTS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.